STATE OF COLORADO

DEBT NET

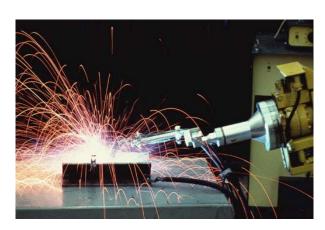
GENERAL SUPPORT SERVICES

• Central Collections Services •

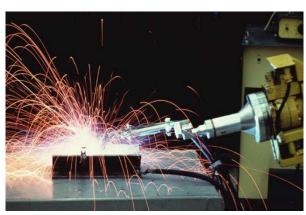
DIVISION OF CENTRAL SERVICES

June, 2001

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ARE AUTO-POSTED PAYMENTS BEING ACCEPTED?

But of course! We now accept auto-posted payments through our lock-box system. The Department of Revenue is also reporting all tax-offset payments electronically. Our goal is to post payments into CUBS as quickly as possible. We still accept payments the old fashioned way. **Theresa Stephens** is our posting coordinator and if you really want to see sparks fly, just watch Theresa. She can hammer out the most difficult posting problems. *YOU GO, GIRL!*







THAT'S RIGHT BUDDY, GIVE US THE FACTS....

So we can collect more money for YOU! Every little thing helps. We need correct spelling of both first and last names, addresses, phone numbers, and social security numbers. (We can offset taxes **only** if we have a SSN). Dates of birth are helpful when we have a common name and, of course, case numbers for those judicial accounts and Original Client Reference numbers on all accounts. Please let us know if the account should be earning interest or if you have incurred collection costs prior to sending it to us. Questions??? Call me or e-mail me and I will have information for you right away!







CCS REACHES NEW HEIGHTS AT CAASLAR

Central Collections Service was honored by the invitation to present at June 15th's meeting of the Colorado Association of Administrators of Student Loans and Accounts Receivable. Verneeda White, Greg Mechem, Penny Adkins, and Greg Kirchhof made new friends and addressed many issues for our clients. There were a lot of questions, (but they didn't get our goat)! Tax offset, bankruptcy, assessment of interest and collection costs were some of the topics discussed. Special thanks go to **Maxine Costillo** at **School of Mines** for hosting a wonderful event.







HAPPY (FISCAL) NEW YEARS!!!!!

Both **Abe** and **Franklin D.** want to wish all of our clients the happiest of new years! We have a new strategic plan and a whole passel of new collectors. After we get 2001 reconciled, representatives from Central Collections will be on the road to address the issues of our clients in their own neighborhood! We will be scheduling meetings with representatives from Higher Education, Corrections, Judicial, Social Services, and YOU! If you would like to get together, let us know so we can give you our tour schedule. Remember, purchase your tickets in advance, you don't want to miss the best show since Springsteen's "Born in the U.S.A." tour!





